

ANNUAL REPORT 1988



HAMILTON

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URBAN/MUNICIPAL





“While women weep, as they do now,
I’ll fight —

— while men go to prison, in and out
as they do now,
I’ll fight —

while there remains one dark soul
without the light of God —
I’ll fight —

I’ll fight to the very end.”

Excerpt from
Last public address by
William Booth, D.C.L.
Founder and first General
of The Salvation Army.



NOTE: ALL STATISTICS IN THIS REPORT EXCLUDE THE NIAGARA PENINSULA



The Salvation Army

Territorial Headquarters
Canada and Bermuda

20 Salvation Square
(P.O. Box 4021, Postal Station A)
Toronto, Ontario M5W 2B1
Telephone: (416) 598-2071

Office of the Commissioner



**GOD BLESS YOU FOR CARING,
SAYS THE ARMY'S TERRITORIAL COMMANDER,
COMMISSIONER WILL PRATT**

When William Booth, Founder of The Salvation Army, was promoted to Glory — as we Salvationists describe death — his son and successor, General Bramwell Booth began to receive letters from well-meaning people with an acute spiritualist psyche, saying they had a message for Bramwell from his father in heaven.

General Bramwell thanked them for their courtesy, but remained a little dubious.

However, he had to acknowledge that one message seemed to bear the stamp of authenticity. It read: "Bramwell, remember the collections."

The Salvation Army has never been able to forget "the collections." This salvation war costs money. It needs ammunition. Every single centre — from the clubs and mobile canteens that support Canadian servicemen with the NATO troops in Germany, to the Kate Booth House at a confidential location in Vancouver that helps battered wives and bruised children find a land of begin again — all must operate on a stringently controlled budget.

This annual report describes some of the human needs in your area and tells how you can make a difference to the struggle for adequate financing. I'm proud of the officers and staff who work in your community. Your support will cheer them and lighten their burdens. Still more, you will be helping bring love, hope and joy into the lives of people who thank God for the Army of the helping hand.

God bless you for caring.

Yours sincerely,

(Will Pratt)
COMMISSIONER



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Dear Friends:

This Annual Report reveals something of the work of The Salvation Army in the Hamilton area during the past year, but, I am sure we all realize that words are poor substitutes for the actual things they represent. The descriptions of our program and activities, have behind them the loving and dedicated service of a multitude of Salvationists, the concern of truly interested people in the lives of other people, and the love that is so essential if we are to relate ourselves to them in a creative way.

We not only have the support of our Salvationists, but also that great "Army behind the Army," that multitude of volunteers who give themselves so willingly to make sure that Army programs are supported financially through the National Red Shield Appeal.

To all who have worked with us and supported us in any way, we say a sincere **"Thank You."**

May God's blessing be with you.

Yours sincerely,

Howard Moore
Lieut.-Colonel
PUBLIC RELATIONS SECRETARY

William Booth
Founder

Eva Burrows
General

Will Pratt
Territorial Commander



The Salvation Army

**Ontario South
Divisional Headquarters**

340 York Blvd.
Hamilton, Ontario
L8R 3L2
Telephone (416) 521-1660



Dear Friends:

We take pleasure in presenting the Annual Report of the ministry of The Salvation Army during the past year.

It is difficult to relate the full story of all that has been accomplished. Statistics cannot relate the happiness a child experiences at Summer Camp, or the delight on the faces of a destitute family when help is given, or the excitement on the faces of little children when they know and see someone has provided for them at Christmas.

Our Lord taught the world the lesson of compassion; His example in word and deed is seen in its loveliest when it reaches out in love, care and understanding.

To all who have shared in "helping us to help others," we express our deepest gratitude.

God bless you!

Yours sincerely,

Clyde Moore,
Major
Divisional Commander.



THE SALVATION ARMY

Public Relations Department

340 YORK BLVD.
HAMILTON, ONTARIO L8R 3L2
Telephone (416) 521-1660



William Booth
Founder

Eva Burrows
General

Will Pratt
Territorial Commander

Hamilton Advisory Board

W. A. H. Filer, F.E.I.C., O.S.M.
Chairman

B. M. Hamilton
Vice-Chairman

Major Anthony Barry
Executive Secretary

J. D. Bell, M.D.

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G. Lethbridge

Colin Millar

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T. Sutherland, Q.C.

W. P. Tinsley

G. V. Torrance

Life Members

C. O. Colbert

R. R. Craig

Dear Friends:

Sir Winston Churchill once said, "Where there is a need, there is The Salvation Army." The needs around us are changing, therefore, some of our methods change also. Nevertheless, our aim to help our fellow man is still the same, and our motivating power is still the love of Christ.

It is, of course, impossible to relate every accomplishment of 1988 in the pages of this booklet. However, we trust that you will find it interesting and informative.

Many people have helped make this report possible. Our sincere appreciation is extended to the Red Shield Appeal Committee; the Advisory Board; the News Media; canvassers, donors and many others.

Thank you and God bless you.

Yours sincerely

A.R. Barry
Major
Public Relations Director



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TO THE CITIZENS OF HAMILTON-WENTWORTH AND BURLINGTON

It is my privilege and responsibility to express the heartfelt thanks of our community for the tremendous contribution The Salvation Army makes to the fulfilment of our citizens lives. The Army carries out such diverse and essential functions in the name of Christ, as His faithful stewards. The Salvation Army Founder, William Booth, sent a telegram to workers around the world which read only "others." That word epitomizes the Army and its mission.

Another word which I believe also characterizes the Army is "renew." The Salvation Army is constantly changing, renewing to meet new opportunities and renewing people's lives.

The members of the Hamilton Advisory Board consider it an honour to provide their knowledge and share their talents in assisting the Army with its task of helping and renewing others to a fuller life.

Yours truly,

WILLIAM A. H. FILER,
P.Eng., FEIC, OSM
Chairman, Hamilton
Advisory Board

William Booth
Founder

Eva Burrows
General

Will Pratt
Territorial Commander

THE CORPS

The dictionary definition of the word “corps” is a body of people associated under common direction. This is a true definition of The Salvation Army Corps. It is not only the “lifeblood” of the organization, but is also its evangelical arm, and all of its activities, including — regular Church Services; Senior and Junior Bible Studies; Sunday School; Young People’s Groups; Women’s Ministries; Men’s Fellowship; Music; Senior Citizen Clubs and others underline the spiritual role of spreading the Gospel.

Every Salvation Army officer is an ordained minister, and as such, he/she has been trained to cope with the expected as well as the unexpected. The main mission of the Corps officers is to preach the Gospel and instruct his parishioners, however, he/she also takes an active part in the community, offering the Army’s services where there is a need.

“The Army” on the march pledges to proclaim the message of redeeming love through its twenty-four Corps in the Ontario South Division.

List of Corps in Greater Ontario South Division:

Acton
Argyle
Brantford
Burlington
Cambridge
Cambridge North
Dundas

Dunnville
Guelph
Hamilton Temple
Kitchener
Listowel
Mount Hamilton
Orangeville

Paris
Simcoe
Six Nations
Stoney Creek
Westmount
Wingham



CAMP SELKIRK



The great out-of-doors, sunshine, swimming, birds, wind in the trees, food, fun, fellowship — is there anything more exciting than camping? Many are fortunate and have the means to enjoy such a holiday time. However, there are many others who do not. They are invited to Fresh Air Camps at Camp Selkirk. Here under the watchful eye of counsellors, they can revel in all the pleasures associated with camping.

A broad range of other programs as well is provided at the Camp, such as Guides; Scouts; Cubs; Brownies; Music; Women's Groups; and Golden Agers. New friendships are formed thus forging the camping weeks into a memorable experience for all campers who come to Camp Selkirk.

STATISTICS — 1988

Number of Camp Periods	21
Number of Campers	1,659
Total Income for Camp Periods	\$216,242
Total Expenditure for Camp Periods	\$222,651

GRACE HAVEN

“Haven” is an appropriate word to describe this home. Here the unmarried expectant mother can find physical comfort and Christian love. The “Haven” provides an “umbrella” of services which focus on pregnancy, preparation for releasing an infant for adoption and parenting. Counsellors help the residents to face the reality of their situation and to confront the decisions that have to be made.

Complete medical care is given. Pre-natal and post-natal care is provided in the residential unit. The Mothers-to-be are taught hygiene and personal health care. Sometimes the girls are guided in household skills, such as cooking and general housekeeping. The whole approach is to encourage self-responsibility.

The Drop-in Centre provides a comfortable setting where care givers and children enjoy a variety of activities together. They have access to the Toy Lending Library, parenting information and Early Childhood Education.

The Young Mothers Support Group offers parenting information and support in an environment where parents receive a “break” by having their children cared for by a staff member.



STATISTICS — 1988

Number of Residents	82
Number Day Care	5,169
Number in Mom and Babies Program	40
TOTAL EXPENDITURE	\$235,228.91

FAMILY SERVICES

In every land, The Salvation Army has kept the vision of the "Inasmuch" (Matthew 25: 31-46). The question is asked "When saw we Thee a stranger . . . ?" The Salvation Army has seen, and out of that has grown The Social Services work of our Army as we know it today.

The needs of the people are ever increasing. The Army endeavours, however, in varied ways to alleviate the need as it arises. In 1988, the annual Christmas voucher and regular weekly help was given. The Family Services in Hamilton also distributed approximately 2,400 coats through a "Share the Warmth" campaign done by a local radio station. Approximately 6,428 toys were distributed through the Christmas Toy Bureaus at Hamilton and Burlington.

The Salvation Army does not regard people as derelicts, but rather as workers temporarily dislocated, unemployed fathers, wives in distress, children who are hungry. To fill empty stomachs, to warm weary bodies, to lighten burdened hearts is the task of the Army.

STATISTICS

Interviews	5,691
Families Assisted	8,666
People Assisted	29,387
Furniture and Clothing	4,839
Meals and Transportation	1,087
Accommodation	296
Number sent to Camp	273

TOTAL COST \$779,474.76

CHRISTMAS PROGRAM

Families Assisted	4,487
Adults Assisted	5,798
Children Assisted	7,085
Hampers Distributed	4,834
Toys Distributed	15,933
TOTAL COST	\$302,695.00



CORRECTIONAL SERVICES

The Army's involvement with the prisons and courts goes back to its early activities in Canada. In 1890 the first "Prison Gate House" was opened in Toronto, Ontario. This provided food, shelter and employment for ex-prisoners.

Salvationists take the view that real people live in prison — people with real needs — physical, mental and spiritual. There are four correctional services centres in the greater Ontario South Division from which Salvation Army officers and trained lay people visit police courts, penitentiaries, correctional institutes and counsel inmates. Weekly Bible Studies and Sunday services are conducted in various institutions.

In 1905, the Federal Government appointed a Salvation Army officer as the first Dominion Parole Officer. Today, the Army is still actively involved in parolee endeavour, assessing community support, helping with employment placement, finding accommodation and supervision for the ex-prisoner readjusting to the outside world. This is done through the Community Resource Centres operated by The Salvation Army for federal and provincial governments.

Volunteers are encouraged to work with the families of inmates; victims of crime and court witnesses who undergo stress during the trial.

The Salvation Army's purpose in its jail ministry is to meet the needs of the inmate and most of all to proclaim the Christian Gospel.

C.R.C.

Calvert House	Hamilton
Osler Home	Dundas
Victoria House	Brantford

Correctional Services

Hamilton	Kitchener
Brantford	Guelph

STATISTICS C.R.C. 1988

Number Clients in Residence	222
Number Days Care	11,405
Number Involved in Program	222
TOTAL COST	\$486,058

STATISTICS CORRECTION SERVICES 1988

Courts Attended	1,297
Total Interviews	15,540
Visits to Prison Cells	3,725
Number Placed in Army Care	342
Number Spoken for in Court	1,156
Families Visited	283
Transportation Assistance	121
Meals Provided	300
Number Receiving clothing furniture, voucher etc.	1,598
Assisted with Employment	43
Christmas Treats	2,254
Therapy Sessions held	81
TOTAL EXPENDITURE	\$221,124



MEN'S SOCIAL

The Founder, William Booth, set up the Army's first emergency shelters over a century ago when he was shocked and dismayed to discover that hundreds of shivering human beings had no other shelter except that afforded them under London Bridge.

Today unemployment and the high cost of living have brought frustration and despair to both the young man and the man of maturity. This often leads them to a dependence on alcohol and a breakdown of personal pride. Some of these men find their way to the Men's Social Centres in Hamilton, Kitchener and Brantford. At the Hostel they discover that someone does care. They find shelter, food, a good night's rest, counselling and chapel services. Sometimes the stay is for a longer period than a few nights. A rehabilitation program is available to each individual. This service is there for the "man" for the period of time it takes for him to get back on the road of self-support. Assistance is often given in finding a job and sometimes there is opportunity to work at the "Centres." Every effort is made to help men find their "way back."

The Industrial Department program recycles furniture, appliances, clothing and articles of all kinds received from the community and makes them available, often times for free, through the Thrift Stores, after sorting and repair.

STATISTICS — 1988

Number Beds provided	35,906
Number Meals supplied	67,703
Number Men on Rehabilitation Program (Hamilton)	21
Number Rehabilitation Classes held (Hamilton)	101
Number Articles given (clothing/furniture)	2,237
Number Job Placements	70
Number Chapel Services Held	392

TOTAL COST	\$1,564,743.18
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THE NEW CANADIAN PROGRAM

The third floor of the Hamilton Temple building at 28 Rebecca Street, is a very busy place, as one hundred students meet five days a week for English as a second language classes.

The program has two full time Salvation Army officers, four teachers and volunteers who work with these new Canadians.

There are three classrooms with one level of English each. Here the student body, which consists of Doctors, High School and Elementary teachers and others are endeavouring to learn English so that their skills can be used to benefit their chosen country.

Along with the English classes, many of the settlement needs are taken care of — including social assistance, counselling and advocacy work. The new Canadian has very few support systems and The Salvation Army becomes a support system in their new life in Canada.

The program has now been in operation for nine years and is looked after by a group of people who consider it a privilege to work with new Canadians.

STATISTICS — 1988

Number Persons Enrolled	223
Number Attending Classes	153
Number Teachers	4
Number Days per Week	5

TOTAL EXPENDITURE	\$20,815
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GOLDEN AGERS

This program that opened in 1985 provides Food, Friendship and Fellowship for those 60 and over.

Over 500 members experience family life around the table, with a hot, nutritious meal five days a week at 12 noon.

This Centre is a hive of activity all year round. Here one can participate in games and crafts such as ceramics, quilting, sewing, woodcarving and many more. Activities such as sightseeing tours, shopping trips and other special outings are planned and enjoyed by all who take part in them.

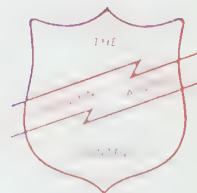
The Centre can boast of a "Fun Band," a mixed group, whose activities reach far into the community, entertaining in nursing homes, hospitals and other senior centres.

Much of the success of the program is due to the tremendous effort and dedication of volunteers who give hours of service per month so that the "Golden Agers Experience" is an adventure for all.

STATISTICS – 1988

Number meals served	12,726
Number members enrolled	520
Number attending daily program	18,251

TOTAL EXPENDITURE	\$198,665
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SENIOR CITIZENS

The Salvation Army has a lengthy tradition of caring for folks in the sunset years of their life. One in a chain of Homes across Canada is The A. R. Goudie Eventide Home in Kitchener, accommodating 79 Senior Citizens. Several of the suites are designed for married couples.

The Home provides a planned program of activities such as films, crafts, recreation, beauty salon facilities, entertainment and regular Chapel services.

Wholesome nutritional food, warm comfortable beds and complete nursing care help insure complete relaxation and comfort for each resident individually.

It is hoped that in the near future an Extended Care Unit will be added thus providing a further avenue of service and care to the Senior Citizens of Ontario South.

STATISTICS — 1988

Total Residents	79
Total Days Care	26,841
Income	\$1,011,959
Expenditure	\$1,060,125



CHARLES C. LAWSON LODGE

Love and concern are very much in evidence at this particular home style setting. There is accommodation for 12 mentally handicapped adults, aged 18 to 40. Here they are taught independence. Guidance in house cleaning, cooking, personal hygiene and budgeting, etc. are part of the teaching program.

Some of the residents attend school, others work in the community. Every avenue of supervision is followed in order to help these less fortunate to be a "someone" in the world around them.

The year 1988 saw the "family" at Lawson Lodge move into many new areas of life's experiences. One such experience was a well planned holiday. Money was saved, travellers cheques and train tickets were purchased for a train trip to historic Kingston, Ontario. Here they stayed in a motel, cruised and dined on the boats and were real tourists. Excited and proud of their achievements, one resident exclaimed — "We had a GORGEOUS TIME!"

A second home is now being utilized where the more "independent graduate" of Lawson Lodge resides with minimum supervision. The gleam in the eye of one graduate speaks volumes — "I've made it, and it feels good!"

All here enjoy a family atmosphere, the loving care and Christian influence of staff who value the opportunity of bringing hope and a sense of worth to those they serve.

STATISTICS — 1988

Residents	12
Number of Days Care	4,225

TOTAL EXPENDITURE	\$284,201
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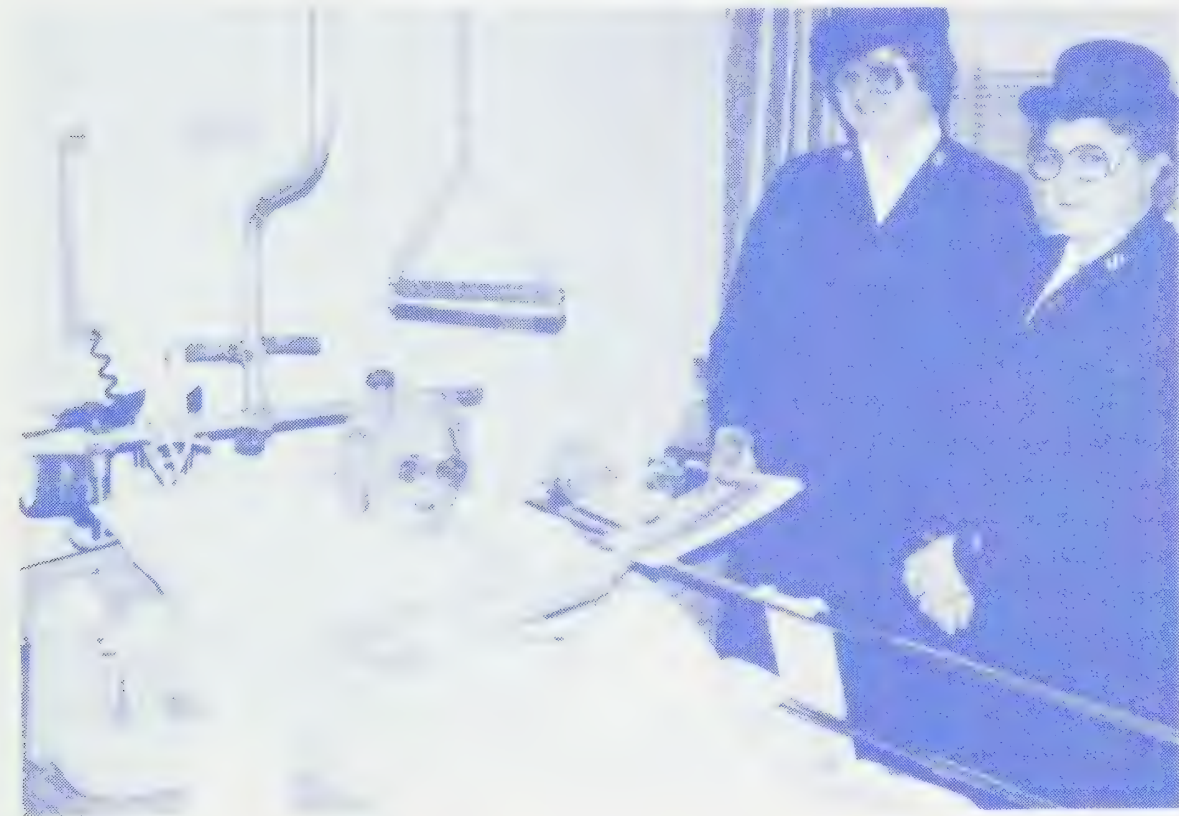
LEAGUE OF MERCY

In December 1892, the League of Mercy began in the city of Toronto. It is a group of Salvationists who weekly visit the hospitals, homes for the elderly and private homes. In addition to the regular weekly War Cry, Christmas treats, and visits, the members of the League provide help to the infirmed by writing letters, shopping, providing transportation to and from a given destination as well as other services.

The visitor offers cheer to those who are distressed; comfort to those who sorrow; a listening ear to those who suffer pain; and friendship to those who are lonely. All of this makes the League of Mercy one of the Army's most valuable avenues of service in our cities and towns.

STATISTICS — 1988

Institution visited per month	169
Hours of Visitation	12,862
Persons Helped	1,940
Christmas treats distributed	14,393
Periodicals distributed	163,319
Income (City of Hamilton)	17,789.53
Expenditure (City of Hamilton)	15,236.30



EMERGENCY SERVICES

It is difficult to place a value on the assistance that comes to one in the time of an emergency. The Salvation Army through the years has sought to be available wherever and whenever there is a need. It may be the giving of coffee and doughnuts at the scene of a fire or other disaster. It may be the supplying of clothing, food and furniture to families affected by the disaster. It may be that a call comes from another town or city — parents seeking help for a son or daughter who needs help immediately. Whatever the need The Salvation Army worker endeavours to alleviate it.



SUICIDE PREVENTION BUREAU

Established in Canada in 1961 this bureau seeks to befriend, guide, counsel and help those who contemplate self-destruction. Yearly across Canada hundreds of calls come over The Suicide Prevention Line. Army Officers, whatever their department of service, help in this area of service by giving a listening ear, words of comfort and life saving advice. In major cities a special telephone number is answered by a member of the bureau and when the switchboard closes down, the number is automatically connected with one of the other outlets in the city.

No one can really know for sure how much a word at the crisis time can help dissuade a potential suicide. A life saved is important.

STATISTICS — 1988

Number of calls	511
Number of requests for help	57
Number follow up emergencies calls (police)	23
Number follow up calls to hospitals	7
Number considered suicidal	51

MISSING PERSONS

The Internationality of The Salvation Army provides a ready-made network to help in locating those who have for one reason or another, become lost to relatives and friends.

Days and months of careful research often results in a joyful and happy reunion of loved ones. Sometimes the person found does not wish to be found or linked up with family or friends. In such cases The Salvation Army becomes the instrument of reassurance that the "other party" is well. Many times this contact has proven to be the link to a complete reconciliation.

Missing Persons

40

WORLD SERVICE APPEAL

The year 1988 World Services' Appeal brought a ready response from our donors. Our target of \$100,000.00 was exceeded. When those dollars are matched with dollars from Canadian International Development Agency — many hundreds of lives will be helped.

The money is spent on projects in Third World Countries and for emergency relief where disasters occur. It supplies gifts of food, farm tools and medical supplies for some of the most needy people in the world.

Thank you!

HOW CAN YOU HELP?

While the Red Shield Appeal will continue to be the major source of funds for general operating costs, the Planned Giving Program provides the foundation for giving to capital needs.

The methods most frequently used are:

- Wills and Bequests
- Life Insurance
- Property
- Living Memorials
- Securities
- Annuities

Information on Planned Giving will be provided on request from:

The Public Relations Director
340 York Blvd., Room 200
Hamilton, Ontario
L8R 3L2
521-1660

THE SALVATION ARMY
ONTARIO SOUTH OPERATING EXPENSES 1988

INCOME

Grants, Donations, Institutional Receipts, Earnings, Members Contributions, etc.	\$5,585,566.58
Red Shield Appeal	2,198,570.17
	<hr/>
	\$7,784,136.75

EXPENSES

Camp Selkirk	222,651.00
Christmas Assistance	302,695.60
Charles C. Lawson Lodge	284,201.00
Community Resource Centres	745,075.00
Correctional Services	221,124.00
Eventide Home	1,060,125.00
Family Services	779,474.76
Golden Agers	198,665.00
Grace Haven	235,228.91
League of Mercy	31,338.30
Men's Social Service Centres	1,564,743.18
Neighborhood Corps	1,810,000.00
New Canadians	20,815.00
Public Relations	170,000.00
Fund Raising Costs	137,000.00
	<hr/>
	\$7,784,136.75

**A LOOK ACROSS CANADA
(THE SALVATION ARMY STATISTICS — 1988 YEARBOOK)**

Languages Gospel Preached In	10
Active Officers	1,447
Cadets	118
Divisions	16
Corps	371
Outposts	34
Training Colleges	2
Bible Colleges	1
Correction Services Institutes, Remand Centres etc.	30
Community Resource Centres (ARC)	11
Youth Resource Centres (Boys)	11
Young Offenders	1
Eventide Homes (Senior Citizens)	18
Hospitals: Public	2
General	9
Maternity	1
Retired Officer's Residence	1
Harbour Light Centres	9
Men's Social Services Centres	30
Women's Social Services Centres	
Handicapped	3
Alcoholic and Drug Centres	3
Girl's Homes and Unmarried Mothers	4
Receiving Homes	2
Teen and Children's Homes	3
Unmarried Mother's Homes and	
Multi-Service Programs	10
Workshops	3
Foster Homes	1

Thank you!
God bless you!



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